

Revival Fires | Privacy Policy & GDPR

Revival Fires Data Protection and Privacy Policy

Revival Fires uses personal data about living individuals for the purpose of general church administration, conference delegates registrations and communication.

Revival Fires recognises the importance of the correct and lawful treatment of personal data. All personal data, whether it is held on paper, on computer or other media, will be subject to the appropriate legal safeguards as specified in the General Data Protection Regulation 2018.

Revival Fires fully adheres to the eight principles of the GDPR. These principles specify the legal conditions that must be satisfied in relation to obtaining, handling, processing, transportation and storage of personal data. Employees and any others who obtain, handle, process, transport and store personal data for Revival Fires are trained to adhere to these principles.

The Principles

The principles require that personal data shall:

- Be processed fairly and lawfully and shall not be processed unless certain conditions are met.
- Be obtained for a specified and lawful purpose and shall not be processed in any manner incompatible with that purpose.
- Be adequate, relevant and not excessive for those purposes.
- Be accurate and where necessary, kept up to date.
- Not be kept for longer than is necessary for that purpose.
- Be processed in accordance with the data subject's rights.
- Be kept secure from unauthorised or unlawful processing and protected against accidental loss, destruction or damage by using the appropriate technical and organisational measures.
- Not be transferred to a country or territory outside the European Economic Area, unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

How we collect data and information about you

We collect personal information each time you are in contact with us. For example, when you:

- Visit our website.
- Register your details and the details of your family through www.revivalfires.org using iKnow Church Software or via an embedded form on our website or social media.
- Make a donation, by completion of offering envelopes, via our website or electronic means.
- Register for a conference or other Church event.
- Provide your contact details, in writing or orally, to Church staff or volunteers.
- Purchase or pre-order goods or services, including when you provide credit or debit card details.
- When you attend church services or participate in other Church activities.
- Communicate with the Church by means such as email, letter, telephone.
- Face to face meetings with staff and volunteers.
- Access social media platforms such as Facebook, YouTube, WhatsApp, Twitter, Instagram.

Maintaining Confidentiality

Revival Fires will treat all your personal information as private and confidential and not disclose any data about you to anyone other than the leadership and ministry overseers/ co-coordinators of the church in order to facilitate the administration and day-to-day ministry of the church.

All Revival Fires staff and volunteers who have access to Personal Data are required to agree to sign a Confidentiality Policy and a Data Protection Policy, which is reviewed annually.

There are four exceptional circumstances to the above permitted by law:

- Where we are legally compelled to do so.
- Where there is a duty to the public to disclose.
- Where disclosure is required to protect your interest.
- Where disclosure is made at your request or with your consent.

Use of Personal Information

Revival Fires will use your data for three main purposes:

- The day-to-day administration of the church; e.g. pastoral care and oversight including calls and visits, preparation of team rotas, maintaining financial records of giving for audit and tax purposes (Gift Aid).
- Contacting you to keep you informed of church services, activities, resources and events.
- Statistical analysis; gaining a better understanding of church demographics.

The Database

Information contained on the database will not be used for any other purposes than set out in this section. The database is accessed through the cloud and therefore, can be accessed through any computer or smart device with internet access via a password protected user login. The server for the database is in the UK and hosted by Iknow Church.

- Access to the database is strictly controlled through the use of name specific passwords, which are selected by the individual.
- Those authorised to use the database only have access to their specific area of use within the database. This is controlled by the Data Protection Lead and Department Managers in Revival Fires. These are the only people who can access and set these security parameters.
- People who will have secure and authorised access to the database include Revival Fires Trustees, Staff, data in-putters, Dept Managers, Ministry Team Leaders, Life Group Leaders.
- All access and activity on the database is logged and can be viewed on the Database Controller.
- Subject Access - all individuals who are the subject of personal data held by Revival Fires are entitled to:
 - Ask what information the church holds about them and why.
 - Ask how to gain access to it.
 - Be informed how to keep it up to date.
 - Be informed what Revival Fires is doing to comply with its obligations under the General Data Protection Regulation 2018.
 - Personal information will not be passed onto any third parties outside of the church environment.

We do not sell or pass any of your personal information to any other organisations and/or individuals without your express consent, with the following exceptions: By providing us with your details you are giving the Church your express permission to transfer your data to service providers including mailing houses, such as Campaign Monitor, to enable fulfilment of the purpose for collection.

Sensitive Personal Information

The Church may collect and store sensitive personal information such as health information, religious information (church attendance) when you and/or your family attend, register for church events and conferences.

Your personal information will be kept strictly confidential. It is never sold, given away, or otherwise shared with anyone, unless required, by law.

Rights to Access Information

Employees and other subjects of personal data held by Revival Fires have the right to access any personal data that is being held in certain manual filing systems. This right is subject to certain exemptions: Personal Information may be withheld if the information relates to another individual.

Any person who wishes to exercise this right should make the request in writing to the Revival Fires Data Protection Lead, using the standard letter which is available online from www.ico.gov.uk.

Please address all correspondence to:

FAO: The Data Protection Lead Revival Fires, 117-120 Wolverhampton Street, Dudley, DY1 3AL or emailing info@revivalfires.org.uk

If personal details are inaccurate, they can be amended upon request.

Revival Fires aims to comply with requests for access to personal information as quickly as possible, but will ensure that it is provided without charge and within 30 days of receipt of a completed form unless there is good reason for delay. In such cases, the reason for delay will be explained in writing to the individual making the request.